



This document gives anticipated frequently asked questions for Meddserve's health software service using the Meddnexus suite.

MeddFAQ_v1.2



Service
Spec:
Medrecord
Medsystem

Introduction

This gives a high level overview of the modules and functionality of the Medsystem and Medrecord services. **NB.** This is not exhaustive and if there are any queries or amendments these can be answered.

Note: **all** modules are fully included.

15 Medsystem metrics

This gives the business and management information system (MIS) of full control over costs activity and risks, covers revenue and diagnostics also and performance of every part of the healthcare business cycle. **NB** any additional analyses will be produced on request if not covered as standard.

15.1 Outpatient analysis

- 15.1.01 Daily consult number, department doctor
- 15.1.02 Trends by number, consultant
- 15.1.03 Trends by diagnosis
- 15.1.04 New patient to follow up appointment ratio

15.2 Inpatient analysis

- 15.2.01 Current occupancy – Inpatient list
- 15.2.02 Consultant & diagnosis trends
- 15.2.03 Average length of stay ALOS

15.3 Financial analysis

- 15.3.01 Department revenue
- 15.3.02 Doctor revenue
- 15.3.03 Ward & inpatient revenue
- 15.3.04 Outstanding 30 days, 30-60 days
- 15.3.05 Discounts & credit notes
- 15.3.04 Daily settlement: personal, insurer accounts due
- 15.3.04 Monthly settlement to report to inland revenue



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